# Form Service & Warranty Claim

*This is an electronic form*
*Can be filled in electronically*

## *DT Swiss FORKS: XRC, XC*

| **Reference Number:** | **Date:** |
|---|---|
| _____ (Do not fill in this number) | _____ |

**Please Service** ☐

**Warranty Claim** ☐

**Contact Distributor / Dealer:**

| |
|---|
| Name Distributor / Dealer*: |
| ZIP / Address*: |
| Country*: |
| Phone*: |
| Fax*: |
| E-Mail*: |
| Customer's name*: |

**Sales receipt enclosed?**

Yes ☐

No ☐

**In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?**

Yes ☐

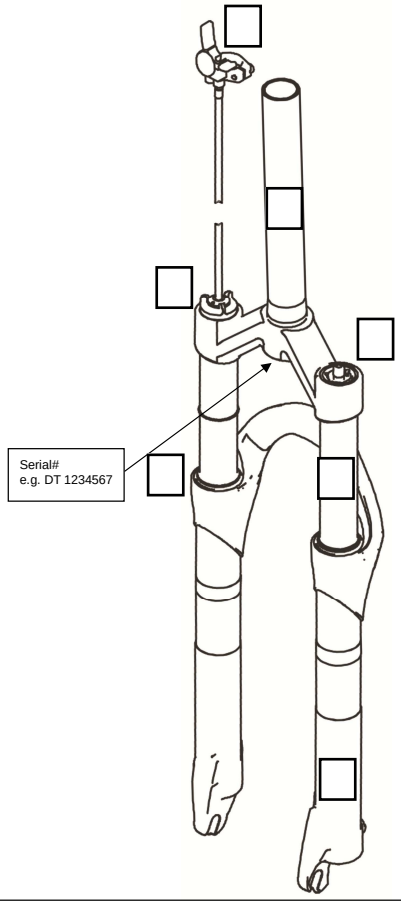
No ☐

| |
|---|
| Fork model (e.g. XRC 100 RACE, XC 100 etc.)*: |
| Serial number fork* Slider: Lower: |

**Please describe precisely the shock's failure by marking the box(es).**

- ☐ Air leak
- ☐ Oil leak
- ☐ No damping / lockout not working
- ☐ Strange noise while riding
- ☐ Remote system damage
- ☐ Play in bushings
- ☐ Lowering not working
- ☐ Others

**Mark spot of failure in drawing to speed up your service! Thank you!**




**NOTE:**

- **One complete Service & Warranty Claim form must be added per service / warranty claim!**
- **The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!**
- **For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit www.dtswiss.com.**