

Form Service & Warranty Claim



*This is an electronic form
Can be filled in electronically*

DT Swiss WHEELS

Reference Number:

(Do not fill in this number)

Date:

Please Service
Warranty Claim

Contact Distributor / Dealer:

| |
|-----------------------------|
| Name Distributor / Dealer*: |
| ZIP /Address*: |
| Country*: |
| Phone*: |
| Fax*: |
| E-Mail*: |
| Customer's name*: |

Sales receipt enclosed?

Yes
No

In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?

Yes
No

| | |
|--|---------------------|
| Wheel model (e.g. M1600 front, EX1750 rear etc.):* | |
| Serial number rim*: | Serial number hub*: |

Please describe precisely the wheel's failure by marking the box(es).

Bad sticker quality

Deformation (ex works, misuse, etc.)

Coating damage / Corrosion

Cracks on spoke holes / Valve hole / Rim well

Bad welding / Joint

Broken / Damaged / Cracked hubshell

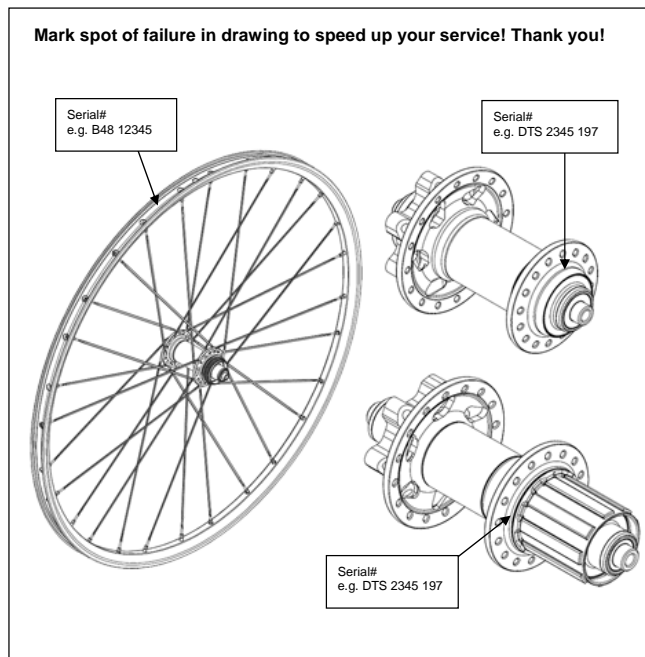
Bearing play / Worn bearings

Coating damage / Corrosion

Free wheel system damage (Star Ratchet or 2-Pawl system)

Strange noise while riding (Creaking etc.)

Others



NOTE:

- One complete Service & Warranty Claim form must be added per service / warranty claim!
- The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!
- For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit www.dtswiss.com.